



Who Is Watching Your Company's Technology?

According to USA Today, U.S. companies lost an estimated \$100 billion due to network outages.

The Gartner Group indicates that system downtime has a direct negative effect on productivity, while it damages business reputation and financial performance.

Every minute of downtime costs small and medium sized businesses \$10,000 or more.

With every minute of downtime costing businesses so dearly, it is essential that information regarding downtime be transmitted to system administrators with the utmost urgency.

RTM 24x7, powered by Hotbed Technologies, allows executives to run their businesses free of worry, knowing that Hotbed is proactively monitoring and servicing their critical IT systems.

Are Your Servers UP?

RTM 24x7 is a managed solution from Hotbed Technologies, a leading IT Products and Services company. RTM 24x7's "**Round-The-Clock**" Monitoring turns conventional IT support on its head. Rather than wait for you to notice that a system has failed – often involving wasted time trying to diagnose the problem, RTM 24x7 will alert you to problems at your site.

What Does RTM 24x7 Do?

At regular intervals, RTM 24x7 will check:

- ✓ **CHECK...Critical Windows® Events**
- ✓ **CHECK...Processor Utilization**
- ✓ **CHECK...Memory Utilization**
- ✓ **CHECK...Disk Utilization**
- ✓ **CHECK...Network Device Activity**
- ✓ **CHECK...Bandwidth Utilization**
- ✓ **CHECK...ISP Services**

RTM 24x7 provides a "**Daily Health Report**" – a one page report showing current and potential problems that if allowed to fester, could lead to significant downtime. The Daily Health Report alerts you to potential landmines including:

- ✓ Critical Backups that have NOT completed successfully
- ✓ Anti-virus products that have NOT updated successfully
- ✓ Exchange® Information Stores that are becoming too large
- ✓ Disk volume growth rates and anomalies
- ✓ Hacker attempts and unauthorized access
- ✓ Windows® Event Logs

RTM 24x7 "Asset Tracking"

RTM 24X7 *will* keep an accurate and complete inventory of all your IT assets, both hardware and software, including:

- ✓ Software Licenses
- ✓ Service Tags and serial Numbers
- ✓ Product keys, MAC addresses and IP addresses
- ✓ Monitors the use of banned and malicious software

**CALL TODAY TO SEE HOW RTM CAN SAVE YOU
TIME AND MONEY**